

ROLE: Customer Operations Manager

TERM: Full Time, Permanent

LOCATION: Petah Tikva, Israel

SOLATO is looking for a Customer Success Manager to join our Operations team and make a large impact on our growing product.

We are not a traditional gelato brand!

SOLATO delivers the perfect balance between high innovation and artisanship of gelato-making with a sensory experience at the heart of it all.



Our countertop appliance produces a single portion of gelato, sorbet or frozen yogurt fresh to order in less than a minute. The nature of our unique technology topped off (pun intended!) with the selection of premium ingredients offers an artisan quality gelato that contains no preservatives or artificial flavours, and is better for the planet.

SOLATO is redefining the experience of ice cream!

Responsibilities:

- Develop relationships with clients in order to increase revenues
- Manage the customer from onboarding, through the life cycle and ongoing activities
- Planning, managing and forecasting of inventory levels
- Create and present reports to the Company's management
- Support Marketing in lead life cycle management

Qualifications:

- Ability to work independently but also a team-player, proactive, and out of the box thinker
- Exceptional customer orientation and interpersonal skills
- High Organizational ability both orderly and methodical
- Fast learner, team player, multi-tasking capabilities
- Excellent written and spoken communication skills both English and Hebrew

Send your application to jobs@solato.com.

We appreciate all submissions, but please note that only suitable candidates will be contacted for an interview.

SOLATO is an equal opportunity employer (EOE) and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability status, protected veteran status, or any other characteristic protected by law.